

Share2Care Weekly News

Electronic Palliative Care Co-ordination System.

Share2Care provides a real and long awaited opportunity, for health and social care professionals, to share information about people who are nearing the end of their life. As people at this phase of their life encounter various different health care providers, it is really beneficial to be able to see in one place their medical information, and just as importantly their wishes and preferences.

There is no doubt that conversations with people about what matters to them and what sort of care they would wish to receive, when they are nearing the end of their life, are difficult. However, these conversations can make so much difference to the care received at a very difficult time for patients and those close to them.

Recording a person's preferences is essential to ensure that medical teams are aware of their wishes. Additionally, being able to share this information across different organisations such as Community, Ambulance services, secondary and tertiary care, despite varying IT systems, is a major breakthrough - especially if the patient is no longer able to express those wishes. If the patient is able to discuss their wishes, then knowing what their thoughts have been previously, can also make opening these difficult conversations much easier, and saves the patient having to retell all of their story over and again.

One of our local Palliative Medicine consultants said the ability to see the GP patient's summary, their recent medications and their oncology letters had "changed her life" (for the better) making her job in caring for our patients a little easier!

Sharing of EPaCCs information via Share2Care can help us achieve the vision eloquently expressed by 'National voices' - so patient's can say "I can make the last stage of my life as good as possible because everyone works together confidently, honestly and consistently to help me and the people who are important to me - including my carer(s)".

"Now we have this capability it is tremendous that other clinicians can see our patient's medical information. Our challenge, in Primary care, is to encourage and support clinicians to record more about what is important to our patients in such a way that the sharing of this information can happen seamlessly now that Share2Care provides this amazing opportunity".

Cathy Hubbert Macmillan GP North Liverpool

To see one of our NWAS colleagues promoting the benefits of using Share2Care, please visit: <https://youtu.be/4ugSAr4eEq4>

On behalf of the Share2Care team we would like to wish everyone a Merry Christmas and a Happy New Year!

Did you know that 98% of practices are connected to e-Xchange in Cheshire and Merseyside?



In your experience of using Share2Care e-Xchange, what have you found beneficial?

Having access to hospital letters via eXchange allows me to quickly find missing information about any given patient.

Being able to quickly find missing information is incredibly useful when letters have failed to reach us - whether due to technical failures or admin issues such as a letter sent to another GP practice where the hospital holds out of date patient address details.

Patient queries can be dealt with quickly and safely, time is saved for all concerned and this results in much better and safer patient experience.

Dr Maurice Smith, GP, NHS Liverpool CCG,
CCIO & Caldicott Guardian



www.Share2Care.nhs.uk

[@Share2Care_S2C](https://twitter.com/Share2Care_S2C) #DataSavesLives #Share2Care

Safe Certification of Deaths in the Community

Throughout this year a number of colleagues including GPs, Police, NWAS, NHS England, CCGs and HM Coroners, have been working together across Cheshire and Merseyside to establish a safe and effective system to manage the certification of deaths in the community during the Covid-19 pandemic and beyond.

Share2Care is a significant part of this work and will support us in ensuring dignity and respect for the deceased, as well as reducing unnecessary distress for the bereaved.

Being able to access current patient records will mean that timely decisions can be made regarding whether a death is expected or explainable, reducing unnecessary referrals to HM Coroner.

The system is also designed to reduce pressure on frontline services such as ambulances and police, whilst maintaining primary care services.

Jo Butler, EPRR Manager, NHS England and NHS Improvement – North West